

Quality Policy

Vision

RTI's vision is to be recognised globally as the leading provider of rail flaw detection products and services by designing, manufacturing and providing the world's most advanced, automated systems and services.

Commitment

We are a dedicated team of professionals who are committed to minimising the likelihood (and associated risk) of broken rails by:

- a. providing the best quality products and services to our clients,
- b. maintaining high ethical and business standards,
- c. developing the professional and technical skills of our staff, and
- d. compliance with all relevant legislative and regulatory requirements.

Objectives

Our quality objectives are to:

- a. develop, implement and maintain a Quality Management System that complies with AS/NZS ISO 9001:2015;
- b. meet our contractual obligations with a view to achieving client satisfaction, reputation enhancement and repeat business;
- c. ensure that employees are trained, skilled, competent, licensed and certified as appropriate for the work they are performing;
- d. implement the Quality Management System to achieve contract deliverables on time and within budget;
- e. ensure changes in applicable standards, legislation and industry developments are reviewed, evaluated and distributed (including required amendments to the QMS); and
- f. audit the Quality Management System to review performance with a view to continual improvement.

All employees are responsible for the communication, enthusiastic promotion and implementation of this policy and are accountable to the Director and Quality Representative for the achievement of quality outcomes in accordance with this policy. The Director accept responsibility and accountability for the Quality Management System.